



Hotel & Restaurant Revolution Summit

AI-Powered Guest Conversations for Revenue Growth:
Real-Time, Personalized, Profitable

SPEAKERS

25th June 2026  Dubai, UAE 



MICHAEL ROBINSON
General Manager
Anantara - Palm Jumeirah



IFTIKHAR HAMDANI
Area General Manager
Bahi Ajman Palace Hotel & Coral Beach Resort - Sharjah



MANISH JHA
General Manager
Anantara - Downtown



BOB BUSMAN
Director of Revenue & Reservations
Media One Hotel



KRISTINA MIJOVIC
F&B Director
Zabeel House The Greens



SAURABH TIWARI
Area Director
Taj Hotels



SOFIA CORRAO
Assistant F&B Director
The Lana - Dorchester Collection



GREG D'SOUZA
Commercial Director
Bab Al Qasr Hotel



JULIO RAFAEL
Director of Marketing & Communications
Jannah Hotels & Resorts



MOUSTAFA ELGAYAR
F&B Director
Shangri-La and Traders Hotel,
Qaryat Al Beri - Abu Dhabi



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AGENDA

9:30 AM	Arrival
10:00 AM	Welcome Remarks
10:05 AM	Reserved for Sponsor
10:20 AM	Panel Discussion - Leading Modern Hospitality: Balancing Operations, Guest Experience & Profitability • Driving profitability through smarter guest engagement • Streamlining operations without increasing complexity • Breaking silos across departments
11:00 AM	Panel Discussion - Evolving F&B: Enhancing Guest Experience & Driving Revenue • Enhancing guest engagement across the dining journey • Managing demand and operations more efficiently • Driving repeat visits and higher spend per guest
11:40 AM	Panel Discussion - Redefining Hospitality Marketing: Building Brands, Driving Demand & Guest Loyalty • Shifting from campaigns to continuous guest engagement • Personalization as a key driver of demand and loyalty • Owning the customer relationship in a multi-channel world
12:20 PM	Reserved for Sponsor
1:00 PM	Networking Lunch

To Participate as a Speaker or Sponsor:

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EVENT FORMAT

PANEL DISCUSSIONS



Be a part of interactive panel discussions led by industry thought leaders; discussing the most relevant and trending topics selected by our speakers.

BADGES & LANYARDS



Sponsors will have the opportunity to feature their logo exclusively on the delegate badge and lanyard, which will be worn by all speakers and delegates throughout the event.

SPEAKING SLOT



An opportunity for you to showcase a real client success story of how your solution solves a business challenge. The speaking slot allows you to demonstrate your expertise, highlight measurable results, and engage directly with an audience of decision-makers who can benefit from your solutions.

ROUNDTABLE DISCUSSIONS



Participate in interactive group discussions set in a roundtable format. There will be a maximum of 4 group leaders who will introduce a concept or case study to the participants.

EXHIBIT



Sponsors & Exhibitors will receive a dedicated tabletop space to showcase your brand, display your logo, and engage directly with key decision-makers.

SOLUTION SHOWCASE



The conference's exhibition showcases a variety of solutions, providing delegates with a hands-on experience of the featured products.

HIGH-LEVEL NETWORKING



Participate in more than 8 hours of networking that helps you build business relationships and discuss the latest trends.

EXECUTIVE LUNCH



The executive lunch provides a perfect setting for meeting and networking with the who's who of the region's industry.

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